**2020 Annual Report (2021 Campaign Year)**

**Corporate Standing and Bonding for**the Heart of the Ozarks United Way is registered with the Office of the Secretary of State for the State of Missouri as a not-for-profit organization.  At the recommendation of the Board president, and the agreement of the Board of Directors, the Board purchased bonding insurance for the principal officers and the Executive Director. (Completed in August of each year.)

**Policy**Heart of the Ozarks United Way operates according to the By-Laws and Articles of Incorporation adopted by previous boards.  Board members adhere to the Code of Ethics and are encouraged to sign a Conflict of Interest Policy. A Diversity Policy was also added as a new policy for the Board Members to review yearly. (Reviewed at the annual meeting in February.)

**Executive Committee**As a key strategy to helping ensure a successful year, an executive committee met as needed. At the end of August, Ed Button stepped down as President, and Dee Dee Button stepped down and Vice President. In September, Josh Henry was voted in as President and Sarah James was voted in as Vice President. The committee for 2020 included Josh Henry (President), Sara James (Vice President), and Josh Henry (Treasurer). Stacy Tintocalis, Executive Director, also attended each meeting. An agenda was issued in advance of all meetings.  Minutes were kept of all executive committee meetings.

**Board of Directors**The Board of Directors met quarterly via conference call. Face-to-face meetings were suspended as a result of the pandemic. An agenda is issued in advance of all meetings. Minutes were kept of all meetings.

In addition to the executive committee, the board consisted of Mike Topliff, Terri Cook, Steve Legler, Ruth Whittington, and Dakota Bates. The following new board members were voted in during 2020: Emily Godat, Jessi Johnson, and Jerry Davis.

**Financial Statements**The budget for the year is approved at the Annual Board meeting held February each year. The board treasurer reviews the financial records that are maintained by the executive director and the financial statements are reviewed and approval by the full board at each board meeting. A copy of each financial statement for the year is available upon request.

**Financial Review**Financial reviews will be conducted annually. At the annual meeting in February of 2019, the board decided to use the United Way Worldwide’s financial review process outlined in 2014 which states that United Ways with a budget of donations less than $500,000 may conduct financial reviews every 3 years in lieu of a full audit yearly. United Way has since changed its policy to annual financial reviews in lieu of audits. The financial review should be conducted by an accountant to maintain proper oversight and transparency. Previously, an independent audit was conducted by the accounting firm of Schultz, Wood & Rapp, and P. C.  The audit was presented to and approved by the Board of Directors. The full audit report is available upon request. (A two year audit was last completed for 2016/2017.)

**Agency Selection**At the Annual Meeting in February of 2019, the board decided to go to a two-year agency application process. In 2020 we received agency applications for the 2021 campaign year. The next round of agency applications will begin in 2022. The possibility of United Way funding for qualified agencies is publicized in the media and through other means throughout Howell County.

All agencies funded in 2021 will be funded in 2022. The board will review its budget to determine allocations at its Annual Meeting in February 2021. (Website will be updated with current information. Annual Report and other information will be posted in the near future.)

**Agape House**

**Boys and Girls Club (Thayer Branch)**

**CASA**

**Christos House**

**Mt. View Family Youth Center**

**Ozark Family YMCA**

**Single Parent Scholarship**

**Samaritan Outreach Center**

**Special Olympics**

**Girl Scout Hut**

**The Campaign**In the Annual Meeting in February 2020, the board voted to maintain a year-round campaign. In November 2020, emails announcing the beginning of the campaign were mailed to campaign prospects. Stacy Tintocalis made personal contacts to prospective donors as well as making presentations to employees. Presentations were conducted at the UPS, Community First Bank, Missouri State University, and Ozark Action. The campaign is ongoing and will conclude at the end of September.

**Pandemic-Related Funding  
In 2020, fundraising events were suspended due to the COVID-19 pandemic. In response to the pandemic, Heart of the Ozarks United Way was awarded the following:**

* **A $16,200 grant was awarded by Louis L. and Julia Dorothy Coover Charitable Foundation through Community Foundation of the Ozarks to shelter homeless individuals during the pandemic;**
* **A $1000 grant was awarded by the Howell County CARES Act to shelter homeless people during the pandemic;**
* **$2000 was raised specifically for pandemic relief and upon the vote of the board was allocated to the Agape House, Inc., due to severe budget cuts and also due to Agape House, Inc.’s role assisting individuals during the pandemic.**

**Additional funding during the pandemic includes the following:**

* **A $7,200 grant was awarded by Howell County CARES for pandemic-related operating expenses (plus an additional $1000 mentioned above to shelter homeless individuals);**
* **A $2800 PPP Loan was received for operating expenses.**

**Pandemic Relief**

**Heart of the Ozarks United Way provided the following relief efforts during the pandemic:**

* **Over 265 nights in hotels were provided to homeless individuals;**
* **Food and clothing were regularly delivered to homeless individuals;**
* **PPE and/or hand sanitizer were delivered to Samaritan Outreach (homeless shelter), Salutes (homeless shelter), and Agape House, Inc. (domestic violence shelter);**

**2020 Grant Money**

**At the end of December, Heart of the Ozarks was awarded a $2000 grant from West Plains Community Foundation to pay for utility deposits for homeless or at-risk of homelessness families. This program will begin in 2021 and will run with the assistance of Ozark Action.**

**The Conclusion**As planned, the campaign will be ongoing until September of 2021 with a total of $33,709.00 pledged thus far with nine months to go. Funds approved by the Board of Directors will be disbursed in quarterly installments during 2021.

Contractual Agreements were developed with recipient agencies and fully executed by authorized officers of the agencies and Heart of the Ozarks United Way. An example of the contractual agreement is available upon request. The Heart of the Ozarks United Way also maintained updates on FACEBOOK and the Heart of the Ozarks United Way website throughout 2020. Donors and individuals in the communities are encouraged to like the page and review updates.